

Supported ActiveSync Devices

Any mobile device (Smartphone, PDA, etc) that supports Microsoft ActiveSync can be configured to work with the ODU email system.

Windows Mobile Devices – Any windows mobile device running Windows Mobile 5.0 or higher is fully compatible with the ODU email system and ActiveSync.

iPhones – Any iPhone with the OS 2.0 or higher can be configured for push email using ActiveSync.

Palm – Palm mobile devices running Windows Mobile are compatible with ActiveSync. If the Palm is running the PalmOS, then it will not work with our system because the VersaMail program does not accept the SSL certificate that we had to use in order to load-balance the servers. The Palm Pre fully supports Microsoft ActiveSync.

T-Mobile G1 (aka Google Android) – The Google Android does not support ActiveSync.

Samsung Instinct – The Samsung Instinct does not support ActiveSync.

ActiveSync setup: setup is different on each device, but it is usually similar to the following:

1. On the phone, click on your ActiveSync setup
2. You will be prompted for a server. Enter in: **webmail.odu.edu**
3. Make sure that “This server uses SSL” is checked
4. On the next screen you will be prompted for your username, password, and domain
 - a. **Username: this is your MIDAS ID**
 - b. **Password: this is your MIDAS password**
 - c. **Domain: odunet**
5. After you have entered in this information, and you are connected to a wireless network with your device, you can sync your device with your mailbox. The first time you do this it will take a very long time to download your calendar, contacts, and emails.

Unsupported Devices: for devices that do not support ActiveSync, sometimes they can be setup as IMAP clients using these settings:

Incoming: webmail.odu.edu using SSL over port 993

Outgoing: smtp-auth.odu.edu using SSL over port 465 Make sure that “authentication required” is enabled.