

**Fixed Rate Maintenance
1 - Hour Response**

ITEM CATEGORY	MONTHLY COST PER UNIT
Desktop Computers	\$10.50
Notebook PCs	\$18.25
Laser Printers	\$15.00
Inkjet/Impact Printers	\$8.00

**Fixed Rate Maintenance
2 - Hour Response**

ITEM CATEGORY	MONTHLY COST PER UNIT
Desktop Computers	\$9.00
Notebook PCs	\$16.75
Laser Printers	\$14.00
Inkjet/Impact Printers	\$7.00

**Fixed Rate Maintenance
4 - Hour Response**

ITEM CATEGORY	MONTHLY COST PER UNIT
Desktop Computers	\$7.75
Notebook PCs	\$14.00
Laser Printers	\$11.00
Inkjet/Impact Printers	\$6.00

**Fixed Rate Maintenance
Next-Business-Day Response**

ITEM CATEGORY	MONTHLY COST PER UNIT
Desktop Computers	\$7.25
Notebook PCs	\$12.00
Laser Printers	\$8.75
Inkjet/Impact Printers	\$5.25

**Fixed Rate Maintenance
2 - Day Response**

ITEM CATEGORY	MONTHLY COST PER UNIT
Desktop Computers	\$6.00
Notebook PCs	\$11.00
Laser Printers	\$7.75
Inkjet/Impact Printers	\$5.00

Contact Jack Clarke at 757 490-1597 regarding this Maintenance Contract.

**Fixed Rate Maintenance
Depot**

ITEM CATEGORY	MONTHLY COST PER UNIT
Desktop	\$4.75
Notebook PCs	\$10.00
Laser Printers	\$7.25
Inkjet/Impact Printers	\$4.70

Time and Material Rate Structure

ITEM CATEGORY	TIME AND MATERIAL RATE
Desktops	\$47.50
Notebook PCs	\$47.50
Laser Printers	\$47.50
Inkjet/Impact Printers	\$47.50